

## What is the change from HCS Case Management to Service Coordination for HCS all about?



Currently, you have a **Case Manager** who works for your HCS Provider to coordinate your services.

**As of June 1, 2010**, your Provider's Case Management role will end.

**“Working together to help people reach new heights”**

It will move to a **Service Coordinator** with your **MRA, your Local Authority serving people** with intellectual and developmental disabilities.

The Texas Legislature required the change to Local Authorities along with funding of \$207 million to increase community services to 7,800 more people. By late 2011 over 20,000 people will be served in the HCS Program.

Legislators want to increase quality oversight of community services. They want to make sure people and their families know their options and receive necessary services in the community.

### How will the change affect me?

- By June 1, 2010, your Local Authority will assign a Service Coordinator for HCS to assist you.

### What is my new Service Coordinator's role?

- Your Service Coordinator will be a partner with **you** and your Legally Authorized Representative, if you have one. You will have a Person-Directed Plan (PDP) for the HCS services and supports that are most important to you. Your HCS service planning is all about you, so you may invite family, friends and others to participate. Most often people choose to include their HCS Provider.
- Your Service Coordinator and your HCS Provider will be working together to make sure your services are helping you progress toward the personal goals and outcomes in your PDP. Your Service Coordinator also will monitor services you may need that are not covered by HCS.

### How often and where will my Service Coordinator visit?

- At first your Service Coordinator will visit you more often to get to know you and learn about your preferences, needs and goals.

- Depending on your needs and preferences, the frequency of visits may be adjusted, but will be no less than every three (3) months.
- Typically, visits will occur at your home and other locations in which your services are provided.
- You may contact your Service Coordinator at any time to discuss your services, PDP, or other concerns.

### Will there be changes in my HCS services?

- No, the services you currently receive will not be affected because you have a new Service Coordinator. However; you have the right to request a change in services from your HCS Provider at any time. Also, you will still have the option to participate in Consumer Directed Services.

### Will I still receive services from my current provider?

- Yes, your Provider will remain the same unless you specifically request a change. A request for a change in providers can be made at any time.

**More Questions???**

**Please contact your Local Authority:**

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**Visit the (Center) Website at:**

[www.stmhmr.org](http://www.stmhmr.org)

**Visit the Department of Aging and  
Disability Services (DADS) Website at:**

[www.dads.state.tx.us/HCSCMTransition](http://www.dads.state.tx.us/HCSCMTransition)

**Or you may contact your HCS Provider.**

**SPINDLETOP MHMR SERVICES**

***Changing HCS  
Case Management to  
Service Coordination***

***What It Means to You***

